

Mark J. Montano
Assistant General Counsel

DOCKET FILE COPY ORIGINAL



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July 1, 2014

Via Hand Delivery

Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth St., S.W.
Washington, DC 20554

ACCEPTED/FILED

JUL - 1 2014

Federal Communications Commission
Office of the Secretary

Re: *Connect America Fund, WC Docket No. 10-90; Lifeline and Link Up Reform, et al., WC Docket No. 11-42*

Dear Ms. Dortch:

Enclosed for filing please find Verizon's 2013 FCC Form 481s pursuant to 47 C.F.R. § 54.313. Some of the materials in this filing contain confidential information. We are filing herewith the appropriate number of copies of the public version of the filing.

Please date-stamp the extra copy of this letter and return it to the individual delivering this package.

All inquiries relating to access to any confidential information submitted in this filing should be addressed to the undersigned.

Thank you for your assistance in this matter.

Sincerely,

/s Mark J. Montano

Enclosures

No. of Copies rec'd
List ABCDE

0+1

REDACTED FOR PUBLIC INSPECTION

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

ACCEPTED/FILED

JUL 1 2014

Federal Communications Commission
Office of the Secretary

In the Matter of)

Connect America Fund)

WC Docket No. 10-90

Lifeline and Link Up Reform)

WC Docket No. 11-42

REQUEST FOR CONFIDENTIAL TREATMENT

Verizon requests that the portions of its Forms 481 pertaining to network outages and complaints be granted confidential, non-public treatment pursuant to Sections 0.457 and 0.459 of the Commission's rules, 47 C.F.R. §§ 0.457, 0.459, and related provisions of the Freedom of Information Act ("FOIA"), including 5 U.S.C. § 552(b)(4) ("Exemption 4"). Form 481 contains information regarding Verizon's network outages and steps Verizon has taken to prevent similar situations from recurring. Release of such information would supply a roadmap enabling wrongdoers to identify and target network vulnerabilities or undermine network safeguards that could impair the public's ability to call 9-1-1 in an emergency, contrary to the Commission's objectives and the public interest. In addition, the documents contain confidential information about the complaints that Verizon receives from its customers that is not customarily disclosed to the public or made available within the telecommunications industry. Information in support of Verizon's request for confidential treatment pursuant to Section 0.459(b) of the Commission's Rules, 47 C.F.R. §0.459(b), is provided below.

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I. VERIZON'S FORMS 481 SATISFY THE REQUIREMENTS OF § 0.459 OF THE COMMISSION'S RULES

The material for which Verizon seeks confidentiality falls squarely within the requirements of Section 0.459 of the Commission's rules. As demonstrated below, Verizon has satisfied each of the elements of Section 0.459, and disclosure of this information would result in competitive harm to Verizon.

(1) *Identification of the specific information for which confidential treatment is sought.* Verizon requests confidential treatment for the portions of Forms 481 required by 47 C.F.R. § 54.313(a)(2) and (4). The Forms bear the legend "Confidential – Not for Public Disclosure" in the footer. The specific information falls into two categories: (1) information pertaining to network outages and (2) information pertaining to customer complaints.

(2) *Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission.* The information is required to be produced annually by 47 C.F.R. § 54.313(a). The proceedings are WC Docket No. 10-90 and WC Docket No. 11-42.

(3) *Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged.* The information for which confidentiality is requested is "commercial"¹ in nature. The information is "confidential" in that it "would customarily not be released to the public."² The courts have elaborated that material "is 'confidential' . . . if disclosure of the information is likely to have either

¹ See *Board of Trade of the City of Chicago v. Commodity Futures Trading Comm'n*, 627 F.2d 392, 403 & n.78 (D.C. Cir. 1980) (courts have given the terms "commercial" and "financial," as used in Section 552(b)(4), their ordinary meanings).

² *Critical Mass Energy Project v. NRC*, 975 F.2d 871, 873 (D.C. Cir. 1992) (citing the Senate Committee Report).

of the following effects: (1) to impair the government's ability to obtain necessary information in the future; or (2) to cause substantial harm to the competitive position of the person from whom the information was obtained."³ Both of these considerations apply in this instance, as further explained in point (5) below.

(4) *Explanation of the degree to which the information concerns a service that is subject to competition.* All of the services provided by Verizon are subject to intense competition.⁴

(5) *Explanation of how disclosure of the information could result in substantial competitive harm.* If the information were publicly available, it would potentially encourage and facilitate wrongdoers interested in disrupting Verizon's networks and impair the public's access to Public Safety Answering Points (PSAPs) via 9-1-1 calls. Specifically, making any of this information publicly available would aid wrongdoers in identifying network vulnerabilities and devising tactics to circumvent Verizon's network protections. Moreover, access to this information would enable wrongdoers to delay identification of and response to network events and could thereby increase the time required for Verizon to restore service to the public.

³ *Nat'l Parks and Conservation Ass'n v. Morton*, 498 F.2d 764, 770 (D.C. Cir. 1974) (footnote omitted); *see also Critical Mass Energy*, 975 F.2d at 873.

⁴ *See, e.g., Verizon Communications Inc. and MCI Inc. Applications for Approval of Transfer of Control*, Memorandum Opinion and Order, 20 FCC Rcd 18433, ¶ 105 (2005) ("intermodal competitors, including facilities-based VoIP and mobile wireless providers, are likely to capture an increasing share of mass market local and long distance services."), ¶ 64 ("there are numerous categories of competitors providing services to enterprise customers. These include interexchange carriers, competitive LECs, cable companies, other incumbent LECs, systems integrators, and equipment vendors."); *see also Implementation of Section 6002(b) of the Omnibus Reconciliation Act of 1993; Annual Report and Analysis of Competitive Market Conditions With Respect to Commercial Mobile Services*, Thirteenth Report, 24 FCC Rcd 6185 (2009).

Confidentiality also is essential because disclosure of such information, in addition to harming the public, would seriously injure Verizon's competitive position. Network reliability is a key selling point for Verizon's customers. Disclosure of information that would enable wrongdoers to degrade or disrupt Verizon's networks even modestly, much less catastrophically, could erode customer's confidence in the reliability of Verizon's network or lead them to change carriers. Likewise, the disclosure of information pertaining to the number of customer complaints would harm Verizon's competitive position.

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure. The information for which Verizon seeks confidential treatment is information that Verizon does not customarily release to the public. Verizon also limits the internal circulation of this information to only those with a need to know.

Consistent with 47 C.F.R. § 0.459(a), the items for which confidentiality is requested are being submitted with, and are covered by, this request. This request for confidentiality – as well as the documents subject to this request – are being filed in hard copy and/or electronic copy.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties. The documents and information for which confidentiality is sought are not made available to the public and have not been disclosed to third parties, except to those entities identified in 47 C.F.R. § 54.313(i). For those disclosures, Verizon has requested confidential treatment by the entities for the same information.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure. Given the sensitive nature of the information for which confidentiality is requested, the prospect of serious competitive harm, and the security and public safety concerns that could arise from disclosure, Verizon requests that confidential treatment apply indefinitely.

II. CONCLUSION

For these reasons, pursuant to Sections 0.457 and 0.459 of the Commission's Rules, Verizon requests that the portions of Form 481 relating to network outages and customer complaints be treated as confidential under the Commission's rules and precedent and withheld in their entirety from public inspection, and that any distribution of them within the Commission should be limited to a "need to know" basis. In the event that any person or entity requests access to the documents or seeks to make any or all of them part of the public record, Verizon requests to be notified immediately so that it can oppose such request or take other action as necessary to safeguard its interests and the interests of consumers.

Respectfully Submitted,

Michael E. Glover
Of Counsel

/s Mark J. Montano
Christopher M. Miller
Mark J. Montano
Verizon
1320 North Courthouse Road
9th Floor
Arlington, VA 22201
(703) 351-3058

July __, 2014

VERIZON (CALIFORNIA)

fGTE – 542319

fContel - 542302

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 542319
<015> Study Area Name VERIZON-CA (GTE)
<020> Program Year 2015
<030> Contact Name: Person USAC should contact with questions about this data Alan J. Buzacott
<035> Contact Telephone Number: 2025152595 ext. Number of the person identified in data line <030>
<039> Contact Email Address: alan.buzacott@verizon.com Email of the person identified in data line <030>

ACCEPTED/FILED

JUL 1 2014

**Federal Communications Commission
Office of the Secretary**

ANNUAL REPORTING FOR ALL CARRIERS

54.313 Completion Required
54.422 Completion Required

(check box when complete)

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input type="checkbox"/> -- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice) 0		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) 1073		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband) 542319ca330.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 542319ca510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 542319ca610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> 542319ca1010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

--

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
<114> Report how much universal service (USF) support was received
<115> How (USF) was used to improve service quality
<116> How (USF) was used to improve service coverage
<117> How (USF) was used to improve service capacity
<118> Provide an explanation of network improvement targets not met in the prior calendar year.

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

[illegible]

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Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<711>

410

<a2>

(b1)

(b)(2)

<d1>

<d2>

43

<d4>

[illegible]

~~See attached worksheet --~~

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<810>	Reporting Carrier	Verizon California Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon California Inc.

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 542319
<015> Study Area Name VERIZON-CA (GTE)
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<910> Tribal Land(s) on which ETC Serves

Please see attached PDF for a list of tribal lands within the serving area for study area code 542319.

<920> Tribal Government Engagement Obligation

542319ca900.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
<922> Feasibility and sustainability planning;
<923> Marketing services in a culturally sensitive manner;
<924> Compliance with Rights of way processes
<925> Compliance with Land Use permitting requirements
<926> Compliance with Facilities Siting rules
<927> Compliance with Environmental Review processes
<928> Compliance with Cultural Preservation review processes
<929> Compliance with Tribal Business and Licensing requirements.

Select
(Yes,No,
NA)

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

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**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<1120> Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www22.verizon.com/tariffs/

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation**Data Collection Form****Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

☐
☐**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

<2012> 2013 Frozen Support Certification
<2013> 2014 Frozen Support Certification
<2014> 2015 Frozen Support Certification
<2015> 2016 and future Frozen Support Certification

☐
☒
☐
☐**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification Support Used to Build Broadband

☐**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017> 3rd year Broadband Service Certification
<2018> 5th year Broadband Service Certification
<2019> Interim Progress Certification
<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐
☐
☐
☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
(3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, Is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,
(3023) Underlying information subjected to a review by an independent certified public accountant
(3024) Underlying information subjected to an officer certification.
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	542319
<015> Study Area Name	VERIZON-CA (GTE)
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: VERIZON-CA (GTE)	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/26/2014
Printed name of Authorized Officer: Robert Mutzenback	
Title or position of Authorized Officer: Assistant Controller	
Telephone number of Authorized Officer: 9085593924 ext.	
Study Area Code of Reporting Carrier: 542319	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	542319
<015> Study Area Name	VERIZON-CA (GTE)
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent:

Name of Reporting Carrier:

Signature of Authorized Officer:

Date:

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier:

Name of Authorized Agent or Employee of Agent:

Signature of Authorized Agent or Employee of Agent:

Date:

Printed name of Authorized Agent or Employee of Agent:

Title or position of Authorized Agent or Employee of Agent:

Telephone number of Authorized Agent or Employee of Agent:

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<220>		

[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

PCO Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 542319
 <015> Study Area Name VERIZON-CA (GTE)
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
 <035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date 1/1/2014
 <702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	ALAMITOS		FR					
CA	ARROWHEAD		FR					
CA	AZUSA		FR					
CA	BADGER		FR					
CA	BANNING		FR					
CA	CALIMESA		FR					
CA	CAMARILLO		FR					
CA	CARPINTRIA		FR					
CA	CHINO		FR					
CA	CLAREMONT		FR					
CA	CONEJO		FR					
CA	COVINA		FR					
CA	CRESTLINE		FR					
CA	DESERT CTR		FR					
CA	DIAMONDBAR		FR					
CA	DOWNEY		FR					
CA	DSERTHTSPG		FR					
CA	DUNLAP		FR					
CA	EAGLE MT		FR					
CA	EL RIO		FR					
CA	ELSINORE		FR					

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3050-0086/OMB Control No. 3050-0819
July 2013

<010> Study Area Code 542319
<015> Study Area Name VERIZON-CA (GTE)
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date 1/1/2014
<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	ETIWANDA		FR					
CA	FOWLER		FR					
CA	GAVIOTA		FR					
CA	GRANTGROVE		FR					
CA	GUADALUPE		FR					
CA	HEMT ANZA		FR					
CA	HEMT HEMT		FR					
CA	HEMT HMLD		FR					
CA	HEMT SAGE		FR					
CA	HEMT SNJC		FR					
CA	HI VISTA		FR					
CA	HOMESTDVLY		FR					
CA	HUNTITNBCH		FR					
CA	IDYLLWILD		FR					
CA	INDIO		FR					
CA	JOSHUATREE		FR					
CA	KENWOOD		FR					
CA	LA HABRA		FR					
CA	LA PUENTE		FR					
CA	LAGUNA BCH		FR					
CA	LAKEHUGHES		FR					

(700) Price Offerings Including Voice Rate Data
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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	LAKEVIEWNU		FR	22.0				
CA	LAKEWOOD		FR	22.0				
CA	LANCASTER		FR	22.0				
CA	LINDSAY		FR	22.0				
CA	LOMPOC		FR	22.0				
CA	LONG BEACH		FR	22.0				
CA	LOS ALAMOS		FR	22.0				
CA	LOS GATOS		FR	22.0				
CA	LSAN DA 07		FR	22.0				
CA	MALIBU		FR	22.0				
CA	MARSHALL		FR	22.0				
CA	MENTONE		FR	22.0				
CA	MIRANTPHST		FR					
CA	MONROVIA		FR					
CA	MORENO		FR					
CA	MORGANHILL		FR					
CA	MORONGOVLY		FR					
CA	MURRIETA		FR					
CA	NEWBURYPRK		FR					
CA	NORWALK		FR					
CA	NOVATO		FR					

(700) Price Offerings Including Voice Rate Data
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<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	ONTARIO		FR					
CA	OXNARD		FR					
CA	PALM SPG		FR					
CA	PALMDESERT		FR					
CA	PERRIS		FR					
CA	PICORIVERA		FR					
CA	PINYON		FR					
CA	POINT MUGU		FR					
CA	POMONA		FR					
CA	REDLANDS		FR					
CA	REDONDO		FR					
CA	REEDLEY		FR					
CA	S BERNDINO		FR					
CA	SALTON		FR					
CA	SANBARBARA		FR					
CA	SANTA YNEZ		FR					
CA	SANTAMARIA		FR					
CA	SANTAPAULA		FR					
CA	SIERRAMADR		FR					
CA	SNFN GRHL		FR					
CA	SNFN PACM		FR					

(700) Price Offerings including Voice Rate Data
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
CA	SNFN SNFN		FR					
CA	SNFN SPLV		FR					
CA	SNGBLCNN		FR					
CA	SNMN MRVS		FR					
CA	SNMN SNMN		FR					
CA	SOMIS		FR					
CA	SQUAW VLY		FR					
CA	SUN CITY		FR					
CA	SUNLD TJNG		FR					
CA	TEMECULA		FR					
CA	THOUSAOAKS		FR					
CA	TWNTYNPLMS		FR					
CA	UPLAND		FR					
CA	W ANGELES		FR					
CA	WESTMINSTR		FR					
CA	WHITTIER		FR					
CA	YUCCA VLY		FR					
CA	GAVIOTA		FR					

Data Collection Form

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<711>

[illegible]

(800) Operating Companies

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<810>	Reporting Carrier	Verizon California Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon California Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Verizon New England Inc.	115112	Verizon
	Verizon New England Inc.	585114	Verizon
	Verizon New York Inc.	155130	Verizon
	Verizon New Jersey Inc.	165120	Verizon
	Verizon Pennsylvania LLC	175000	Verizon
	Verizon North LLC	170169	Verizon
	Verizon North LLC	170170	Verizon
	Verizon North LLC	170201	Verizon
	Verizon Maryland LLC	185030	Verizon
	Verizon Virginia LLC	195040	Verizon
	Verizon Florida LLC	210328	Verizon
	Verizon Delaware LLC	565010	Verizon
	Verizon Washington D.C. Inc.	575020	Verizon
	Verizon California Inc.	542319	Verizon
	Verizon California Inc.	542302	Verizon
	GTE Southwest d/b/a Verizon Southwest	442080	Verizon
	GTE Southwest d/b/a Verizon Southwest	442154	Verizon
	Verizon South Inc.	190233	Verizon
	Verizon South Inc.	190479	Verizon
	Verizon South Inc.	230864	Verizon
	MCImetro Access Transmission Services LLC	449007	Verizon
	RSA 7 Limited Partnership	359070	Verizon
	Iowa 8 Monona Limited Partnership	359071	Verizon

Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819

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<810>	Reporting Carrier	Verizon California Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon California Inc.

[illegible]

Verizon works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Verizon will review whether it can provide broadband service from other access points or utilize available equipment. If Verizon's review is unsuccessful, then the order is cancelled and the customer is notified.

Date: 6/18/2014

Name of companies covered by this Certification: GTE California

I, Margaret Serjak, certify that I am an officer of each of the Verizon entities listed above and, acting as an agent of these companies. Verizon has established operating procedures designed to comply with applicable consumer protection rules. Verizon is subject to service quality requirements in many states and complies with their related duties, which, depending on the state, may include periodic performance reporting, the implementation of improvement plans and monetary payments if the reported performance does not meet applicable standards.

Name of signatory: Margaret Serjak

Title of signatory: Region President, California

Date: 6/18/2014

Name of companies covered by this Certification: GTE California

I, Margaret Serjak, certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of signatory: Margaret Serjak

Title of signatory: Region President, California